PRIVACY POLICY

Thank you for using Eberhardt Lawn & Landscaping SMS. We may collect pictures, lawn and landscape needs, or concerns about your lawn and landscape. Any information we collect via SMS is for better understanding your landscaping needs. We may use pictures and other information such as reviews for our website, brochures, or other promotional media. This information would be shared with customers, clients, and the general public via promotional media. SMS opt-in or phone numbers for SMS are not being shared with any third party and affiliate company for marketing purposes. You can contact info@eberhardtlandscaping.com or your Account Manager for more information.

SMS TERMS AND CONDITIONS

1- SMS Consent Communication:

The information as phone numbers obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.

2- Types of SMS Communications:

If you have consented to receive text messages from Eberhardt Lawn & Landscaping, you may receive messages related to the following:

- Appointment reminders
- Follow-up messages
- Billing inquiries
- Scheduling
- Confirmation
- Directions
- Instructions

Example: "Hello, this is a friendly reminder of your upcoming appointment with Eberhardt Lawn & Landscaping on [Date] at [Time]. You can reply STOP to opt out of SMS messaging from Eberhardt Lawn & Landscaping at any time."

3- Message Frequency:

Message frequency may vary depending on the type of communication. For example, you may receive up to 5 SMS messages per week related to your lawn and landscape maintenance.

4- Potential Fees for SMS Messaging:

Please note that standard message and data rates may apply, depending on your carrier's pricing plan. These fees may vary if the message is sent domestically or internationally.

5- Opt-In Method:

You may opt-in to receive SMS messages from Eberhardt Lawn & Landscaping in the following ways

• By filling out a form located on our website contact page <u>Contact Eberhardt</u> <u>Landscaping I Rittman OH</u>

6- Opt-Out Method:

You can opt out of receiving SMS messages at any time. To do so, simply reply "STOP" to any SMS message you receive. Alternatively, you can contact us directly to request removal from our messaging list by calling us at (330)753-8480 or emailing us at info@eberhardtlandscaping.com. 7- Help:

If you are experiencing any issues, you can reply with the keyword HELP. Or, you can get help directly from us at info@eberhardtlandscaping.com or call us at (330)753-8480

Additional Options:

If you do not wish to receive SMS messages, you can choose not to check the SMS consent box on our forms.

8- Standard Messaging Disclosures:

Message and data rates may apply.

You can opt out at any time by texting "STOP."

For assistance, text "HELP".

Message frequency may vary